



CENTRAL DUPAGE HOSPITAL  
EMERGENCY MEDICAL SERVICES SYSTEM  
POLICY & PROCEDURES

TITLE: PROVIDER OF THE YEAR

SECTION: RECOGNITION

POLICY NUMBER: P-5

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 JUNE 2021

NUMBER OF PAGES: 2

**PURPOSE:**

To define the Central DuPage Hospital Emergency Medical Services (CDHEMSS) policy on “Provider of the Year” award(s).

**POLICY:**

EMS providers can be awarded “Provider of the Year” based on the below defined points system derived from the CDHEMSS QA process:

1. For the below categories, 5 points will be awarded for 1<sup>st</sup> place, 3 points will be awarded for 2<sup>nd</sup> place and 1 point will be awarded for 3<sup>rd</sup> place
  - a. Overall Average ALS Scene Time
    - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
  - b. Overall Average BLS Scene Time
    - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
  - c. Overall Average Pediatric Scene Time
    - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
  - d. Adult “core” measures as defined in policy “CQI Data Dictionary” policy
    - i. Stroke Care
    - ii. STEMI Care
    - iii. Medication dosing accuracy
    - iv. Respiratory care
    - v. Altered mental status
    - vi. Seizure care
    - vii. Hypo/Hyperglycemia
    - viii. Intubation success rate
    - ix. Intubation care
    - x. Supraglottic success
    - xi. Supraglottic care
    - xii. Cardiac arrest care
    - xiii. Uniform reporting criteria cardiac arrest
    - xiv. ETCO<sub>2</sub> use with oxygen administration
    - xv. ETCO<sub>2</sub> use with altered mental status

- xvi. IV success rate
  - xvii. IO success rate
  - xviii. Patient contact to 12 lead when dispatched for chest pain
  - xix. Patient contact to 12 lead for non-chest pain patients with STEMI
  - xx. SIRS / Sepsis fluid bolus administration
  - xxi. Syncope patients with 12 lead and blood glucose
  - xxii. Temperatures on ALS patients
  - xxiii. Vital Signs within 2 minutes of patient contact
- e. File Upload / attachments

2. Should provider have 100% in any of the above categories, the provider shall be awarded 3 extra points for each category at 100%.
3. The review period for “Provider of the Year” is from 01 January – 31 December each year
4. The “Provider of the Year” point totals will be calculated and the provider with the most points will be the “Provider of the Year.” Should there be a tie, both providers will be awarded “Provider of the Year”
5. No provider shall be informed by the CDHEMSS of any other provider’s point total, rankings, or scores other than the top 3 providers.

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