



CENTRAL DUPAGE HOSPITAL
EMERGENCY MEDICAL SERVICES SYSTEM
POLICY & PROCEDURES

TITLE: EMS UNIT OF THE YEAR

SECTION: RECOGNITION

POLICY NUMBER: P-4

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 03 AUGUST 2020

NUMBER OF PAGES: 2

PURPOSE:

To define the Central DuPage Hospital Emergency Medical Services (CDHEMSS) policy on “Unit of the Year” award(s).

POLICY:

EMS units can be awarded “Unit of the Year” based on the below defined points system derived from the CDHEMSS QA process:

1. For the below categories, 5 points will be awarded for 1st place, 3 points will be awarded for 2nd place and 1 point will be awarded for 3rd place
 - a. Overall Average ALS Scene Time
 - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
 - b. Overall Average BLS Scene Time
 - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
 - c. Overall Average Pediatric Scene Time
 - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
 - d. Adult “core” measures as defined in policy “CQI Data Dictionary” policy
 - i. Stroke Care
 - ii. STEMI Care
 - iii. Medication dosing accuracy
 - iv. Respiratory care
 - v. Altered mental status
 - vi. Seizure care
 - vii. Hypo/Hyperglycemia
 - viii. Intubation success rate
 - ix. Intubation care
 - x. Supraglottic success
 - xi. Supraglottic care
 - xii. Cardiac arrest care
 - xiii. Uniform reporting criteria cardiac arrest
 - xiv. ETCO₂ use with oxygen administration
 - xv. ETCO₂ use with altered mental status

- xvi. IV success rate
 - xvii. IO success rate
 - xviii. Patient contact to 12 lead when dispatched for chest pain
 - xix. Patient contact to 12 lead for non-chest pain patients with STEMI
 - xx. SIRS / Sepsis fluid bolus administration
 - xxi. Syncope patients with 12 lead and blood glucose
 - xxii. Temperatures on ALS patients
 - xxiii. Vital Signs within 2 minutes of patient contact
- e. File Upload / attachments

2. Should an unit have 100% in any of the above categories, the unit shall be awards 3 extra points for each category at 100%.
3. For each case review -1 points shall be applied to the total
4. For each “Call of the Month” win 1 point will be awarded for the unit
5. The review period for “Unit of the Year” is from 01 January – 31 December each year
6. The “Unit of the Year” point totals will be calculated and the agency with the most points will be the “Agency of the Year.” Should there be a tie, both agencies will be awards “Agency of the Year”
7. No agency shall be informed by the CDHEMSS of any other Unit’s point total, rankings, or scores other than the top 3 vehicles.

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