



CENTRAL DUPAGE HOSPITAL
EMERGENCY MEDICAL SERVICES SYSTEM
POLICY & PROCEDURES

TITLE: HOSPITAL COMMUNICATIONS

SECTION: COMMUNICATIONS

POLICY NUMBER: D-2

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 JULY 2018

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PURPOSE:

To define the process for general communications between pre-hospital providers and the Emergency Department.

POLICY:

All communications between pre-hospital providers and the Emergency Department shall be in compliance with IDPH requirements as set-forth in the EMS Act and EMS JCAR(s).

1. All radios used by ambulance services shall
 - a. Have two-way ambulance-to-hospital communications capability on frequencies 155.340 and 155.400.
 - b. Use channel and tones (PL) assigned by IDPH
 - c. Use unit identifier numbers or other descriptive means of identification locally acceptable
 - i. Bartlett Medic 1/2/3, Engine 1/2/3, Tower 3, Utility 3, Brush 1
 - ii. Carol Stream Medic 26/27/28/29, Engine 29, Squad 27, Tower 28
 - iii. CDH MSU Medic 34
 - iv. Glen Ellyn Medic 61/62/63, Engine 31/62
 - v. Roselle Medic 64/64R/65, Tower 64, Engine 64, Rescue 64, F-64, Battalion 64
 - vi. Superior Ambulance Number 334/452/411/387/443/458/426/314
 - vii. West Chicago Medic 5/6/7, Battalion 6, Tower 6, Engine 5, Tender 5, Squad 7, Rescue 8, Utility 6
 - viii. Wheaton Medic 36/37/38/39, F-36/38, Tower 38, Engine 37/39, Utility 38
 - ix. Winfield Medic 31/32, Tender 31, Engine 31
2. All licensed EMS agencies shall maintain the above required frequencies with a valid FCC license for each.
3. All pre-hospital providers shall have a mechanism in place for the public to know they can access EMS by calling 911 in case of emergency
4. All pre-hospital providers shall maintain two-way communications via MERCI radio frequencies.
5. Central DuPage Hospital will maintain hospital to hospital radio communication capabilities
6. Cellular use for tele calls is permitted, however providers must still maintain the function and ability to use MERCI as a backup.

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