



CENTRAL DUPAGE HOSPITAL
EMERGENCY MEDICAL SERVICES SYSTEM
POLICY & PROCEDURES

TITLE: PATIENT DESTINATION – MENTAL HEALTH FACILITY

SECTION: FIELD OPERATIONS

POLICY NUMBER: B-11

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 JANUARY 2024

NUMBER OF PAGES: 2

PURPOSE:

To ensure that patients who meet the requirements of this policy, and desire to obtain non-Emergency Department access to Mental Health Care are able to be transported to alternate destinations.

POLICY:

1. Central DuPage Hospital Emergency Medical Services System (CDHEMSS) Ambulance Providers, may transport to the following CDHEMSS approved Mental Health Facilities:
 - a. Linda A. Kurzawa Community Center, 115 N. County Farm Rd, Wheaton, IL 60187
2. CDHEMSS Ambulance Providers may consider utilizing the above listed location under the following conditions:
 - a. The patient desires to be transported to a non-Emergency Department destination for mental health treatment
 - b. Is \geq 18 years of age
 - i. Birthday must be provided by patient
 - c. Is not actively suicidal
 - i. Patients with clear plans, or means do not meet qualifications for non-Emergency Department destinations
 - d. Is not under a legal petition
 - e. Is not under a judicial order for involuntary committal
 - f. Is non-combative
 - g. Is not exhibiting sign of intoxicating substances including but not limited to no:
 - i. Unsteady gait
 - ii. Slurred words
 - iii. Abnormal vital signs
 - iv. Mental status changes
 - v. Behavioral changes
 - vi. Combativeness
 - h. Has vital signs that are normal for age
 - i. GCS of 15
 - ii. Respiratory rate >10 and < 30 breaths per minute
 - iii. SBP > 120 and < 160 mmHg
 - iv. Pulse > 60 and < 120
 - v. Blood Glucose (if history of diabetes) > 60
 - i. Will sign a refusal of transport to Emergency Department

3. If all the above conditions are met, Medical Control shall be contacted for approval. Medical Control will review the above listed information and give final approval / denial for Non-ED transport.
 - a. Mental Health Facility Non-Emergency Department destination approved
 - i. Ambulance Crews
 1. Shall document the name of the MD who authorized the approval in their Patient Care Report (PCR)
 2. Contact the Mental Health Facility Non-Emergency Department prior to departing the scene to ensure staffing and room is available.
 - a. If no room or staff available, crews shall transport to the nearest Emergency Department
 - ii. Medical Control
 1. Complete electronic ECRN form
 - b. Mental Health Facility Non-Emergency Department destination denied
 - i. Ambulance Crews
 1. Transport the patient to the nearest Emergency Department

Effective Date:	01 January 2024				
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